

Annual Report 2013

The Chairperson's Report

The board of the Labour Research Service remained relatively stable in the year under review. Kashiefa Achmat (SACCAWU) resigned from the board in 2013. The board then co-opted Stephanie Duffy (SACCAWU) who was subsequently elected at the 2013 AGM in August of the same year. The full board as elected on 26th of August 2013 were:

- 1. C Chitja (CEPPWAWU)
- 2. S Duffy (SACCAWU)
- 3. B Ngcobo (NUM)
- 4. N Siyana (NUMSA)
- 5. G Slingsby (NEHAWU)
- 6. N Syms (SATAWU)

The LRS board of directors maintained a balance between officials and worker leaders, although the representation of women on the board currently sits at 33 percent. The board met five times in 2013 and held one strategic workshop where it considered issues of risk management at the LRS.

LRS Board of Directors meetings in 2013

- 1. 04 March 2013
- 2. 08 April 2013
- 3. 09 April 2013 (Strategic Workshop)
- 4. 30 May 2013
- 5. 26 July 2013
- 6. 10 October 2013

I thank the board members for their fine efforts to discharge their duties in addition to those they hold in their workplaces and in their unions. Their attention to detail and willingness to serve without remuneration for the benefit of this labour support organisation are exemplary.

The 26th annual general meeting of the LRS held on the 26th of August 2013 was well attended by representatives of member unions. The 26th AGM adopted the annual financial statement of the LRS, appointed the auditors of the organisation for the coming period and elected six directors to the board of the LRS.

| LRS Member Unions 2013 | Acronym | Membership |
|--|----------|------------|
| Chemical, Energy, Paper, Printing, Wood and Allied Workers Union | CEPPWAWU | 80 681 |
| Democratic Nursing Organisation of South Africa | DENOSA | 80 000 |
| Food and Allied Workers Union | FAWU | 127 000 |
| Health and Other Service Personnel Trade Union of South Africa | HOSPERSA | 66 721 |
| Independent Municipal and Allied Trade Union | IMATU | 72 246 |
| Metal Electrical Workers Union of South Africa | MEWUSA | 17 180 |
| National Education, Health and Allied workers Union | NEHAWU | 276 486 |
| National Union of Mineworkers | NUM | 270 649 |
| National Union of Metalworkers of South Africa | NUMSA | 320 000 |
| South African Commercial Catering and Allied Workers Union | SACCAWU | 150 000 |

| South African Domestic Service and Allied Workers Union | SADSAWU | 7 200 |
|---|-----------|-----------|
| South African Democratic Teachers Union | SADTU | 253 039 |
| South African Municipal Workers Union | SAMWU | 161 490 |
| South African Transport and Allied workers Union | SATAWU | 170 000 |
| Transport Omnibus Workers Union | TOWU | 3 000 |
| Total | 15 Unions | 2 055 692 |

The Director's Report

In the year under review, the Labour Research Service continued to be guided by a strategic plan which is focused on ten primary outcomes.

- 1. Creating a supportive and enabling environment for trade union activists
- 2. Trade union activists develop strategy, skills and knowledge for collective action
- 3. LRS member unions participate, use and evaluate the LRS
- 4. Regional and international trade unions work with the LRS
- 5. Donors and partners support the LRS on the basis of its organisational vision and programme.
- 6. A wide range of donors regard the LRS as a relevant, accountable and productive partner for pursuing transformation.
- 7. There is a growing community of non-governmental and labour support organisations in Africa under auspices of the International Federation of Workers Education Associations
- 8. The LRS pursues organisational learning with selected LSOs and NGOs
- 9. Government adopts policy and legislation for improving the lives of vulnerable workers
- 10. The mainstream media reflects the voice and perspectives of workers

The organisation has performed well against these objectives. The LRS created numerous dedicated spaces for reflection and learning and supplemented this with a range of support resources related to bargaining, organising and gender issues. The LRS reached 2886 individuals directly through its programme work. This excludes the distribution of resources and media reach.

The LRS continued to provide information, research and education to support trade union processes of organisation and representation, the processes which shape the present and the future of trade unions.

In 2013, the Labour Research Service continued to fulfil its mandate to engage with trade unions across federation lines with the aim of highlighting the shared interests and experiences within the movement. The LRS continued to function as a democratic membership-based organisation that is both guided by the movement and sufficiently independent to serve that that movement both strategically and creatively.

The LRS continued to pursue regional and international linkages which encourage solidarity and a broader political economy among worker leaders. The LRS actively partnered with international and continental organisations including the ITUC, IFWEA and global union federations in supporting company and sector networks and alliances. Our partnership with the ITUC is focused on a campaign to promote labour rights for women in South Africa.

In 2013 the LRS again raised the necessary funds to fulfil its aims in partnership with a range of solidarity support organisations, while it also continues to grow commissioned work as a share of the total budget. The projects and programmes of the LRS are increasingly integrated which allows for more dynamic activities and improved prospects of transformational outcomes.

The LRS continued to dialogue with international and local fraternal organisations in pursuit of strategies for sustainability in a tough funding environment.

The LRS worked to empower trade unions to engage with a number of legislative and policy mechanisms for improving the conditions of vulnerable workers including sectoral determinations, bargaining councils and NEDLAC. The LRS also cultivated organisational change projects in trade unions and selected community-based organisations themselves.

The LRS continued to deliver on the cross- cutting issue of gender equality by actively promote the development of women and women's issues in trade unions, workplaces and communities through its programme activities. Women accounted for 42% of participants in all activities. We note that there are a number of LRS activities where women predominate. Increasing levels of programme integration within the LRS also meant that gender equality is being pursued in a more rounded manner.

The LRS continued to assist unions in developing leadership, new layers of workers with the skills, consciousness and confidence to play a role in their workplaces, in their organisations and in their communities.

The Programmes of the LRS

An Integrated Information, Education & Research Service for Trade Union Development

The work of the LRS is organised into five core programmes. While the programmes run particular projects and produce dedicated outputs, there is an increasing level of programme integration which facilitates more dynamic interventions.

The Programmes of the Labour Research Service

- Collective Bargaining Support
- Gender (including HIV and AIDS)
- Trade Union Library and Archive
- Transforming Corporate Governance
- Worker Education and Advocacy

The Gender Programme

The LRS Gender programme works to build cultures of gender equality in organizations and works with trade union and community activists in supportive spaces.

The programme consolidated its work with a number of trade unions, rural organisations and LGBTI organizations utilising developmental methodologies including peer learning, participant writing, own learning and report back into their organisations.



Nina Benjamin (centre) facilitates organisational change with BCAWU, SADSAWU, HOSPERSA, and A rural organisation from the Northern Cape (DOCKDA Lesbian and Gay Equality Project (LGEP) study circles)

The programme also began experimenting with multi-stakeholder forums as a way of facilitating more dynamic discussion and learning and building linkages between trade unions and community organisations and issues.

The programme supported the Africa community radio programme initiative led by Workers World Media Productions and commented in the media on the issue of violence against women.

The programme works with activists in trade unions and in workplaces as part of the ITUC Labour Rights for Women Campaign and has a presence in four provincial centres, namely Cape Town (Western Cape), Durban (KZN), Polokwane (Limpopo) and Klerksdorp (North West) where there are established campaign teams. The campaign teams organized 16 days of activism activity in Limpopo, a dialogue in Cape Town. We maintain a good working relationship with all South African trade union federations. This work identified three key issues to take forward in the provinces. They are sexual harassment, maternity protection and decent work for domestic workers.

The programme partnered with the Collective Bargaining Support programme to put issues of representation on the campaign agenda and by all accounts this was valuable introduction to a process that is traditionally dominated by male comrades.

We have maintained the involvement of the activist groupings which developed as part of the previous Decisions for Life Campaign and involved them in a number of activities. In fact it was the DFL experience which led to a call centre commissioning the LRs to develop a set of progressive conditions of service for call centre employees.

Collective Bargaining Support Programme

This programme began the work of establishing a baseline of existing approaches to organising and representing the interests of vulnerable workers. We have produced a working paper on the topic and developed and piloted an interview schedule to guide research with role players in trade unions.

We completed a review of collective bargaining in South Africa for the ILO. We were commissioned to do a detailed review of companies and wages for the National Union of Mineworkers. The LRS was a key input to the COSATU collective bargaining, organising and campaigns conference in March 2013. The programme has developed a set of sector resource packs for organising and bargaining in five vulnerable sectors of the economy.



George Mthethwa & Trenton Elsley (LRS) NUM Bargaining Conference, February 2013

We worked with a group of shop stewards in the private security and contract cleaning sectors, involving them in two separate two day workshops during the year. The theme of these structured learning interventions was organising and representing vulnerable workers.

We continued to take opportunities to make the links between our programmes and to pursue cross-cutting themes such as gender in our work. The programme provided support for the Labour Rights for Women national and regional campaign launches in several provinces, integrating the topics of gender and collective bargaining.

The programme provides a great deal of ad hoc information and research support for collective bargaining for a number of trade unions. This is a significant amount of work and the challenge for the LRS is to better manage this demand. The programme has several resources and processes which are aimed at developing the information management capacity of trade unions. A series of online databases offer great opportunities for trade unions as bargaining, organising and educational resources. The AWARD database was significantly improved and tracks wage bargaining in South Africa. We also developed an online library of collective agreements called AGREED which is intended to become a repository of collective agreements in South Africa.

We piloted a course on information and communication for collective bargaining which targeted trade union administrators. This innovative approach aims to assist in developing trade union human resources, link them to core processes of the union and explore some gendered dynamics in organisational culture.

The programme maintains a community of practice in several countries in Africa and also worked with the global union federations BWI and UNI. We produced research of NAMPAK operations in Africa and provided inputs to the UNI Africa elective conference in 2013.



Comrades develop their own living wage campaign slogans

The programme has worked to support a trade union led living wage campaign and efforts to lobby for a national minimum wage. We have produced research and hosted forums for developing a better conceptualisation of the living wage. In the process we are collaborating with several organisations including Studies in Poverty and Inequality Institute (SPII), COSATU and NEDLAC.

Transforming Corporate Governance Programme

The aim of the programme is to produce research and support work which strengthens trade union organising and bargaining strategies and which promotes cross border links and solidarity between trade unions.

This programme seeks to establish a growing knowledge base for trade unions to facilitate networks and alliances. The LRS maintained a company database which tracks about ninety South African companies listed on the JSE. The project released the annual Company and Directors' Fees report. This resource includes 74 South African multinational companies. Work has begun on expanding the database to include selected environmental indicators.

In 2013 the LRS developed a database of mining operations in Africa as a future resource for company networks and strategy development.

The LRS developed an online database of library of collective bargaining agreements and GFAs. The work going forward will be to populate this resource with agreements as a way of supporting future research and educational initiatives. This collaboration between the Transforming Corporate Governance and Collective Bargaining Support programme is also evidence of our successful efforts to promote programmatic integration within the organisation.

We are utilising our in-house capacity to develop a database which tracks the activities of the LRS itself. This will allow us to analyse and report on our work to stakeholders in future with a higher degree of insight and accuracy.

WALMART MASSMART ALLIANCE SEMINAR



19TH SEPT 2013 AT NAIROBI SAFARI CLUB, KENYA

We continued to play the role of research and support resource to a range of active multinational company networks including Shoprite, Pick n Pay, Massmart, AngloGold Ashanti, and the Southern African Energy Network (SAEN).

The programme works closely with Global Union Federations and we support the implementation and utilisation of existing Global Framework Agreements (GFA) and provide analysis of the opportunities and constraints of utilising GFAs as a toll for organising and representing worker interests on the continent.

Workers' Education & Advocacy Programme

The LRS Workers Education and Advocacy programme is relatively new and is still evolving. The programme is intent on using methodologies and mediums such as study circles and online education to cultivate a network of grassroots activists and educators as part of a longer term objective of helping to revitalise trade union education strategies.



Activist tutors of tomorrow, Online Learning (left) and study circles (right)

We initiated a study circle project in 2013 engaging unions and recruiting potential tutors for the study circles. The coming year will focus on the development of the core group of tutors in tandem with the roll out of their own study circles within their unions.

The LRS maintains international relationships through its association with the International Federation of Workers Education Institutions (IFWEA) and sits on the executive committee. We partner with IFWEA on both the online learning and study circle projects.



The executive of IFWEA meets in Community House in Cape Town.

We ran an online course on Information & Communication for Collective Bargaining with a group of trade unionists and will continue to build on these experiences in the coming period.

At the level of advocacy, we co-hosted a seminar at NEDLAC on the question of wages earlier in the year. The aim of the initiative was to implement a multi-stakeholder resource, an online wage information system for South Africa, to promote transparency and social dialogue on this important issue.

This programme acts as a resource to the International Domestic Workers Federation (IDWF) and maintains a close working relationship with SADSAWU.

Trade Union Library & Archive Programme

The Trade Union Library and Archive (TULA) is in the process of reconceptualization. In 2013 we reviewed the archive and held consultations with trade union resource personnel to better understand existing trade union needs and approaches to resource management. We updated the catalogue software environment of the library and networked with many fraternal organisations to see what we could learn from their experiences.

We began a pilot digitisation project and in 2013 this work focused on exploring the technical, hardware and software requirements for creating and maintaining a body of knowledge that is accessible via the internet. Our aim is to develop the capacity within the organisation to embark on a process of continuous digitisation. This project holds enormous potential for popularising contemporary and historical labour material and becoming a valuable resource for key trade union processes such as education, bargaining and organising.

TULA also co-hosted a number of activities around days of national significance in partnership with the Gender programme. These dialogues used historical material to stimulate contemporary debates among workers.

The Reach of the Labour Research Service in 2013

Here is a summary of activities undertaken by the LRS in 2013 through its various programmes. These activities are ones where the LRS reached individual directly in that they were present at an event where staff of the LRS were either facilitating or presenting or providing some kind of input to the event.

There are some gaps in the information and so this is likely an underestimation of just how many people we reached through our work. This analysis also excludes the indirect reach of our work, when a document or report or experience is circulated within the union.

The number of people we reached directly in 2013 was at least 2886 individuals. Women accounted for 42% of all participants (in those activities for which we have a gender breakdown).

| Event | Start date | End date | Host | Theme | Project | F | М | Un | Tot |
|--|---------------------|------------------------|--------------------------------|--|------------------------|----|-----|-----|-----|
| NUM National Bargaining Conference | 06 February 2013 | 07 February 2013 | NUM | National Bargaining Conference | CBS | | | | 300 |
| COSATU Organisers Forum WC | 01 March 2013 | | COSAT U | Education | | | | | 22 |
| CEPPWAWU National Bargaining Conference | 04 March 2013 | 05 March 2013 | CEPPW AWU | bargaining | CBS | | | | |
| COSATU CBOC Conference | 12 March 2013 | 15 March 2013 | COSAT U | organising and bargaining | CBS, TCG, Gender | | | 450 | 450 |
| FEDUSA Bargaining Conference | 12 March 2013 | 13 March 2013 | FEDUS A | bargaining | CBS | | | | |
| Shoprite Shopstewards Alliance Meeting | 18 March 2013 | 21 March 2013 | FES, UNI Global Union | Organising and bargaining, solidarity | CBS, TCG | 6 | 24 | 0 | 30 |
| LRS Seminar for Shoprite Shop Steward Alliance | 20 March 2013 | | LRS | Collective agreements | WEA | | | | 20 |
| COSATU WC Organizers' Forum - COSATU OCBC report back | 05 April 2013 | | COSAT U WC | Organising, bargaining and campaigns | CBS | | | | |
| Workplace Rights Belong to Everyone Workshop | 11 April 2013 | 12 April 2013 | LRS, GALA | Gender , women and sexual identity | Gender | 0 | 0 | 16 | 16 |
| Radio 786 interview | 11 April 2013 | | Radio7 86 | Public trust of institutions and formations | CBS | | | | |
| SAFM radio interview | 11 April 2013 | | SAFM | National Minimum Wages | CBS | | | | |
| NUMSA National Bargaining Conference | 16 April 2013 | 19 April 2013 | NUMS A | Bargaining, Gender | CBS | 50 | 400 | | 450 |
| AngloGold Ashanti Shop Steward Alliance | 16 April 2013 | 17 April 2013 | FES | Mining | TCG | | | | |
| COSATU WC Shop Stewards Council | 18 April 2013 | | COSAT U WC | | TULA, WEA | | | | |
| WISO Workshop | 23 April 2013 | | NEDLA C, LRS | Wage Data and Social Dialogue | WEA, CBS, TCG | 8 | 22 | 1 | 31 |
| May Day Forum | 30 April 2013 | | LRS | Women | TULA, | | | | 11 |

Summary of LRS headline activities in 2013

| Event | Start date | End date | Host | Theme | Project | F | М | Un | Tot |
|--|--------------|-----------------|---|--|-----------------|----|----|----|-----|
| | | | | workers | Gender | | | | |
| National Launch of Labour Rights for Women Campaign | 15 May 2013 | 17 May 2013 | LRS, NACTU , CONSA WU, COSAT U, FEDUS A | Labour rights for women | Gender | 61 | 8 | 0 | 69 |
| Industrial Relations Conference | 21 May 2013 | 22 May 2013 | Knowle dge Resour ces | Industrial relations | CBS | | | | 50 |
| OPC Partner meeting | 22 May 2013 | 23 May 2013 | OPC | | LRS | | | | |
| SAMWU Collective Bargaining Conference | 27 May 2013 | 29 May 2013 | SAMW U | Education | WEA | 0 | 0 | 48 | 48 |
| NUM WC Political meet | 31 May 2013 | | NUM WC | Education and resource strategies | CBS | | | | |
| Africa GUF Forum | 03 June 2013 | 05 June 2013 | FES | Organisation and Representatio n | CBS, TCG | | | | 15 |
| SATAWU Political meeting | 04 June 2013 | | SATAW U | education | CBS | | | | |
| AWARD Programme | 14 June 2013 | | LRS | CB resources | CBS | | | | |
| Launch of Africa Domestic Workers Network | 15 June 2013 | 17 June 2013 | IDWN | Global networks | WEA | | | | 80 |
| RLS Partner meeting | 18 June 2013 | 20 June 2013 | RLS | Partnerships | LRS | | | | |
| Youth Day Forum | 25 June 2013 | | LRS | Education | TULA, Gender | 27 | 9 | | 36 |
| Living Wage Seminar Presentation at LAMEC | 27 June 2013 | | Worker World Media Produc tions | Living Wage | CBS | 3 | 16 | 0 | 19 |
| ILO clothing sector research commission meeting/s | 27 June 2013 | | LRS | Collective bargaining, wages and productivity in the clothing sector | CBS | | | | |
| Ad hoc research and information support for bargaining | All year | | | Bargaining | CBS | | | | |
| Pick n Pay Shop Stewards Alliance | 02 July 2013 | 03 July 2013 | FES | Organisation and Representatio n | TCG | 8 | 12 | 0 | 20 |
| Progressive Economist Network (PEN) Launch | 15 July 2013 | | AIDC | Bargaining | CBS | | | | 35 |
| LRW Cape Town Launch | 17 July 2013 | | LRS, NACTU , CONSA WU, COSAT U, FEDUS | Labour rights for women | Gender | 54 | 0 | 0 | 54 |
| DITSELA Education Forum | 18 July 2013 | | A DITSEL A | Education, organising, bargaining | WEA | | | | 35 |

| Event | Start date | End date | Host | Theme | Project | F | М | Un | Tot |
|---|----------------------|--------------------------|--|--|---------|----|----|----|-----|
| LRW Durban Launch | 20 July 2013 | | LRS, NACTU , CONSA WU, COSAT U, FEDUS A | Labour rights for women | Gender | 47 | 7 | 0 | 54 |
| ITF Global Courier Services Campaign | 29 July 2013 | 02 August 2013 | ITF | | TCG | | | | 40 |
| Organising and representing vulnerable workers Workshop | 31 July 2013 | 01 August 2013 | LRS | Organisation and Representatio n | CBS | 9 | 15 | 0 | 24 |
| ILO Freedom of Association & Collective Bargaining in Agriculture | 12 August 2013 | 15 August 2013 | ILO | Organising farmworkers | WEA | | | | 30 |
| LRS Member unions Education Forum | 21 August 2013 | | LRS | Labour rights for women | WEA | | | | 12 |
| LRW North West Launch | 24 August 2013 | | LRS, NACTU , CONSA WU, COSAT U, FEDUS A | Labour rights for women | Gender | 53 | 11 | 0 | 64 |
| LRS 26th Annual General Meeting | 26 August 2013 | | LRS | Governance | All | 9 | 21 | 0 | 30 |
| Women's Day roundtable | 26 August 2013 | | LRS | Women on farms | Gender | 25 | 3 | | 28 |
| COSATU procurement workshop (provincial) | 09 September 2013 | | COSAT U | | TULA | 22 | 24 | | 46 |
| UNI Africa Conference | 17 September 2013 | 19 Septemb er 2013 | UNI Africa | GFAs. Organising, bargaining | CBS/TCG | | | | 450 |
| SAMWU National Education Committee | 19 September 2013 | | SAMW U | Education | WEA | | | | 20 |
| Massmart/Walmart Alliance | 19 September 2013 | | UNI, FES | Organising and bargaining | TCG | 13 | 22 | | 35 |
| Gender at Work_Steering committee meet | 26 September 2013 | | LRS | gender and organisationa I change | Gender | 15 | 2 | | 17 |
| Living Level for SA | 27 September 2013 | | SPII, NEDLA C | Living wage | CBS | | | | 20 |
| LRS Online Course | 29 September 2013 | 27 October 2013 | LRS | Information & Communicati ons for CB | WEA | | | | 12 |
| SAEN | 30 September 2013 | 04 October 2013 | Southe rn African Energy Networ k Annual Summi t | Mapping and organising power production and distribution in the region | TCG | 4 | 21 | | 25 |
| SACCAWU Coastal Regions Forum | 15 October 2013 | 16 October 2013 | SACCA WU | Education and organising | WEA | | | | 50 |
| Organising and representing vulnerable workers Workshop | 16 October 2013 | 17 October | LRS | Organising and | CBS | 9 | 17 | | 26 |

| Event | Start date | End date | Host | Theme | Project | F | Μ | Un | Tot |
|--|---------------------|-------------------------|--------------------|--|---------|-----|-----|-----|------|
| | | 2013 | | bargaining | | | | | |
| LRW Cape Town Provincial Meeting | 22 October 2013 | | LRS | activity planning | Gender | 8 | 0 | 0 | 8 |
| BWI Trade Union Service Delivery in Construction in Africa | 22 October 2013 | | BWI | Servicing members | CBS | 4 | 19 | | 23 |
| Jozi Book Fair | 25 October 2013 | 26 October 2013 | Khanya College | | TULA | | | | |
| Study Circles | 07 November 2013 | | LRS | Study circle tutor training | WEA | | | | |
| Information & Communications for CB Workshop | 12 November 2013 | 13 Novembe r 2013 | LRS | Information & Communicati ons for CB | CBS | 8 | 1 | | 9 |
| Organising and Representing Vulnerable Workers Workshop | 14 November 2013 | | LRS | Organising and Representing Vulnerable Workers, sector resources | CBS | 2 | 5 | 0 | 7 |
| Study Circles | 21 November 2013 | | LRS | Study circle tutor training | | | | | |
| A democratic living level for South Africa | 22 November 2013 | | LRS, SPII | Living level, living wage | CBS | | | | 25 |
| Labour Rights for Women Dialogue | 26 November 2013 | | LRS, MyWa ge | Maternity Benefits | Gender | 33 | 7 | 0 | 40 |
| | | | | | | 478 | 666 | 515 | 2886 |
| | | | | | | 42% | 58% | | |

The total visits to the LRS website (http://www.lrs.org.za) for 2013 was 8 019 of which 5 907 were unique visitors. The LRS website received 19 490 page views in 2013. Visitors to the website look at an average of 2.43 pages per visit. Visitors spend two minutes and forty one seconds on average on the LRS website per visit

The LRS website was accessed from 114 different countries. Sixty eight percent of all visits originated in South Africa.

| Country | Total Visits | Percentage for the year |
|----------------|--------------|-------------------------|
| South Africa | 5 478 | 68.31 % |
| United States | 347 | 4.33 % |
| United Kingdom | 282 | 3.52 % |
| India | 113 | 1.41 % |
| Sweden | 83 | 1.04 % |
| Germany | 75 | 0.94 % |
| Canada | 65 | 0.81 % |
| Kenya | 64 | 0.80 % |
| Belgium | 53 | 0.66 % |
| Netherlands | 44 | 0.55 % |

The website was accessed from 712 different cities in 2013. There were 787 visits from unnamed cities which accounted for 9.81% of the total visits.

| City | Total Visits | Percentage for the year |
|--------------|--------------|-------------------------|
| Cape Town | 2 456 | 30.63 % |
| Johannesburg | 899 | 11.21 % |
| Pretoria | 443 | 5.52 % |
| Sandton | 436 | 5.44 % |
| Durban | 164 | 2.05 % |
| London | 141 | 1.76 % |
| Centurion | 123 | 1.53 % |
| Randburg | 101 | 1.26 % |
| Berea | 93 | 1.16 % |
| Soweto | 62 | 0.77 |

The pages relating to our work on multinational companies were the most viewed pages by some distance.

The top ten most viewed section on the LRS website:

- i. South African MNCs in Africa
- ii. HIV/AIDS Model Agreement
- iii. Collective Bargaining Resources
- iv. Inflation Monitor
- v. AWARD
- vi. Trade Union Library
- vii. Company Research Publications
- viii. Bargaining Monitor
- ix. South African Labour History Project
- x. Collective Bargaining Support

The LRS distributes a range of resources to a growing subscriber base of trade unionists via email.

| Electronic distribution of LRS resources and publications in 2013 | | | |
|---|--------|--|--|
| Quarter 1 | 5 455 | | |
| Quarter 2 | 6 973 | | |
| Quarter 3 | 7 351 | | |
| Quarter 4 | 3 842 | | |
| TOTAL | 23 621 | | |

These subscribers voluntarily provide their email addresses, which is an indicator of the desire for information and resources and an indicator that the subscriber base is an active one.

| LRS e-subscriber base by trade union and region in 2013 | | | | | |
|---|--------------------|--------------------------------------|--|--|--|
| Union | No. of Subscribers | Provinces/Regions reached | | | |
| CEPPWAWU | 50 | WC, NC, MP, FS, EC | | | |
| DENOSA | 70 | WC, NC, KZN, NW, GP, MP, FS, LIM, EC | | | |
| FAWU | 60 | WC, NC, KZN, NW, GP, MP, FS, LIM, EC | | | |
| HOSPERSA | 27 | WC, NC, KZN, NW, GP, MP, FS, LIM | | | |
| IMATU | 33 | WC, KZN, GP, FS, EC | | | |
| MEWUSA | 21 | WC, NC, GP, FS, EC | | | |
| NEHAWU | 81 | WC, NC, KZN, NW, GP, FS, LIM, EC | | | |
| NUM | 73 | WC, GP | | | |
| NUMSA | 65 | WC, GP, MP, EC | | | |
| SACCAWU | 68 | WC, GP, KZN, GP, MP, FS, EC | | | |
| SADSAWU | 8 | WC, GP | | | |
| SADTU | 47 | WC, NC, KZN, NW, GP, MP, FS, LIM, EC | | | |
| SAMWU | 87 | WC, NC, GP | | | |
| SATAWU | 51 | WC, NC, KZN, NW, GP, MP, FS, LIM, EC | | | |
| TOWU | 13 | WC, GP | | | |

The LRS also distributes some resources in hardcopy. The LRS distributed almost 5000 resources in this way in 2013.

| Distribution of LRS publications and resources in hardcop | oy in 2013 |
|--|------------|
| Publication Name | Total |
| Decisions for Life 2013 Calendars | 480 |
| Decisions for Life 2013 Bookmarkers | 480 |
| Bargaining Monitor March 2013 - The Collective Bargaining Indicators | 450 |
| Edition | |
| Living Wage Bargaining Monitor – Special Edition | 450 |
| Collecting Bargaining, Organizing, Recruitment and Campaigning | 450 |
| Presentation | |
| Wage Reports 2013 | 347 |
| Inflation Monitor | 13 |
| Decisions for Life Decent work and contracts Booklets | 482 |
| Decisions for Life MyWage Posters | 230 |
| Bargaining Monitor Sept 2011 | 80 |
| Decisions for Life Sharing our Stories and Strategies booklet | 445 |
| Decisions for Life Breastfeeding booklet | 455 |
| Decisions for Life Sexual Harassment Booklet | 466 |
| Workplace belongs to everyone report | 116 |
| 1973 Durban Strikes CD | 18 |
| Lessons from the East London Strikes booklet | 24 |
| Taking Employment Equity Forward in the Workplace | 16 |
| Chinese Investment in SA: Opportunity or Threat to Workers | 20 |
| AGM Packs | 80 |

The Year Ahead

Of particular interest for the LRS in the coming year are the living wage and the challenges of organising and representing vulnerable workers in particular.

The LRS will publish a twenty year review of trade union development development in the post democratic era, in an effort to bring together much of the work we have been doing in recent years.

We will continue our efforts to systematise collective bargaining support services and to develop active linkages within unions as a way trying to transcend the limitations of a small labour support organisation. The trade union bargaining and organising resources of the LRS include an online wage database, a new online library of collective bargaining agreements, tailored bargaining reports for our member unions, and targeted resource and education support for sectors characterised by vulnerable work. Our goal is to work with unions to integrate these repources with union structures, people and processes.

In the coming year, we will assess the development of the several continental company networks in which it has participated. We will conitnue to maintaina a database which tracks the operations, performance and executive pay of South African multinationals. We will provide opinion and analysis on executive remuneration and explore the potential for trade union shareholder activism.

In the coming year we will draw women in trade unions into active campaign roles using engaging methodologies which promote the ownership of activities by women worker leaders and their unions. One area of exploration will be the creation of multi-community dialogues which link unions with other formations and roleplayers in communities as a way of developing startegies for dealing with a range of social challenges.

In the coming year we will pilot online learning strategies and revisit study circle approaches to learning within trade unions. This work aims to assist in developing new layers of educators and tutors who have new resources and new approaches to facilitating learning in their own organisations.

We will implement a pilot digitisation project which holds great possibilities and will redefine how the organisation archives and disseminates information and labour resources in the future.

We will look to maintain and develop our international linkages and partnerships, especially through IFWEA and a range of international solidarity support organisations.

At the level of the organisation we will develop systems to better capture and analyse the reach and influence of our programmes. We will continue to promote programmatic integration and collective analysis of experience and strategy development. So too, we will continue to improve our ability to share information with our constituency as well as other roleplayers.

In the coming year we will consult with member unions to devise a strategy which provides for the sustainability of the LRS and which meets the development needs of trade unions. We will intensify a complementary process of further diversifying our funding base, while still maintaining the integrity of our organisational goals during the course of 2014 and 2015.

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Commissioned work

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Partners

Alternative Information Development Centre DITSELA International Federation of Workers Education Associations Labour & Enterprise Policy, IDLL, UCT NALEDI Studies in Poverty and Inequality Institute

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